

Cbeyond Communications, LLC

**320 Interstate North Parkway
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RESOLD INTERSTATE AND INTERNATIONAL TELECOMMUNICATIONS SERVICES

This document contains the description, regulations and rates for the furnishing of resold international telecommunications services provided by Cbeyond Communications, LLC between points within the United States and between points in the United States and international locations, as specified herein. Cbeyond Communications, LLC is authorized to provide the services herein pursuant to Section 214 of the Communications Act of 1934, as amended, FCC File No. ITC-214-20001016-00619 (November 10, 2000). The principal offices of Cbeyond Communications, LLC are at 320 Interstate North Parkway, Suite 300, Atlanta, Georgia 30339. Copies of this document may be inspected during normal business hours at the Company's principal place of business in Atlanta, Georgia.

CHECK SHEET

The sheets listed below, which are inclusive of this document, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original document and are currently in effect as of the date indicated below.

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FORMAT

- A. Sheet Numbering** - Page numbers appear in the upper right corner of the sheet. Pages are numbered sequentially. However, new sheets are occasionally added to this document. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 34 and 35 would be page 34.1.
- B. Sheet Revision Numbering** - Revision numbers also appear in the upper right corner of the sheet. These numbers are used to determine the most current sheet version. For example, 4th Revised Sheet 34 cancels the 3rd Revised Page 34. Consult the check sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheet** - The Check Sheet lists the sheets contained in this document cross referenced to the current version number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The user should refer to the latest Check Sheet to find out if a particular sheet is the most current sheet.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

1.1 Definitions

Busy Hour - The two consecutive half hours during which the greatest volume of traffic is handled.

Call - A completed connection between the Calling and Called parties.

Calling Station - The telephone number from which a Call originates.

Called Station - The telephone number called.

Carrier - An entity other than the Company that provides telecommunications services.

Commission - The Federal Communications Commission

Common Carrier - A company or entity providing telecommunications services to the public for a fee on a nondiscriminatory basis.

Company – Cbeyond Communications, LLC, unless specifically stated otherwise.

Country Code - A two (2) or three (3) digit number that precedes the Called Station in an international telephone Call and that identifies each country or integrated numbering plan in the world.

Customer – End User. A person, association, firm, corporation, partnership, governmental agency or other entity, including affiliates or divisions of the Customer, in whose name the telephone number of the Calling Station is registered with the underlying local exchange carrier. The Customer is responsible for payment of charges to the Company and compliance with all terms and conditions specified herein.

Day - The period of time from 8:00 a.m. to (but not including) 5:00 p.m., Monday through Friday, as measured by local time at the location from which the Call is originated.

Disconnect - To render inoperable or to disable circuitry thus preventing outgoing and incoming toll communications service.

Evening - The period of time from 5:00 p.m. to (but not including) 11:00 p.m., Sunday through Friday and any time during a Holiday, as measured by local time at the location from which the Call is originated.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS (Cont'd)

1.1 Definitions (Cont'd)

Foreign Communications – Communications or transmissions from or to any place in the United States to or from a Foreign Country.

Foreign Country – A country other than the United States.

Incomplete - Any Call where voice transmission between the Calling and Called station is not established.

Holiday - For the purposes of this document, recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Message - A completed telephone Call by a Customer or User.

Night - The hours of 11:00 p.m. to 8:00 a.m., Sunday through Saturday, as measured by local time at the location from which the Call is originated.

Normal Business Hours - The hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Premises - The space occupied by an individual Customer in a building, in adjoining buildings occupied entirely by that Customer, or on contiguous property occupied by the Customer separated only by a public thoroughfare, a railroad right of way, or a natural barrier.

Rate - Money, charge, fee or other recurring assessment billed to Customers for services or equipment.

Terminal Equipment - Telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically, or inductively to the telecommunication system.

Underlying Carrier – A provider of international telecommunications services from whom the Company acquires services that it resells to Customers.

United States – The forty-eight (48) contiguous states contained within the mainland United States, as well as Alaska, Hawaii, the District of Columbia, Puerto Rico and the U.S. Virgin Islands.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS (Cont'd)

1.1 **Definitions** (Cont'd)

User - Customer or any authorized person or entity that utilizes the Company's services.

Weekend - The hours of 8:00 a.m. to 11:00 p.m. on Saturday, and 8:00 a.m. to 5:00 p.m. on Sunday, as measured by local time at the location from which the Call is originated.

1.2 **Abbreviations**

FCC - Federal Communications Commission ("Commission").

POP - Point of Presence

V&H - Vertical and Horizontal Coordinates

SECTION 2 - RULES AND REGULATIONS

2.1 Company Undertaking

- 2.1.1 The Company provides resold domestic and international telecommunications services to Customers for the direct transmission of voice, data and other types of telecommunications. The Company provides service to multi-line business Customers.
- 2.1.2 The Company provides resold domestic and international telecommunications service between points within the United States and points in the United States and those foreign countries identified in Section 4.
- 2.1.3 The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth in this document.
- 2.1.4 The Company's services are provided on a monthly basis, unless otherwise stated in this document. Services are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.5 The Company's customer service representatives for billing and service inquiries may be reached by contacting your assigned customer relationship manager. Customers wishing to communicate with the Company in writing may send e-mail to client.service@cbeyond.net or correspondence to: 320 Interstate North Parkway, Suite 300, Atlanta, Georgia 30339.

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of facilities and provisions contained herein.
- 2.2.2 Service is furnished to the User for any lawful purpose. Service shall not be used for any unlawful purpose, nor used in such a manner as to interfere unreasonably with the use of service by any other Users.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services may be denied for noncompliance with any of the Commission's regulations, or for other violations of the terms and conditions set forth herein.

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.2 Limitations on Service (Cont'd)

- 2.2.5 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another is prohibited.
- 2.2.6 Service temporarily may be refused or limited because of system capacity limitations.
- 2.2.7 Service is subject to transmission limitations caused by natural (including atmospheric, geographic or topographic) or artificial conditions adversely affecting transmission.
- 2.2.8 Service to any or all Customers may be temporarily interrupted or curtailed due to equipment modifications, upgrades, relocations, repairs and similar activities necessary for proper or improved operations.
- 2.2.9 The Company reserves the right to discontinue furnishing service where the Customer is using the service in violation of the law or the provisions contained herein.

2.3 Limitations of Liability

- 2.3.1 Because the Company has no control of communications content transmitted over its system, and because of the possibility of errors incident to the provision and use of its service, service furnished by the Company is subject to the terms, conditions and limitations herein specified.
- 2.3.2 The Company is not liable to Users for interruptions in service except as set forth in Section 2.5.
- 2.3.3 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited, unless otherwise ordered by the Commission, to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- 2.3.4 The Company shall not be liable for and the User shall indemnify and hold the Company harmless against any claims for loss or damages involving:
 - 2.3.4.A Any act or omission of: (i) the User; or (ii) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company;

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability (Cont'd)

2.3.4 (Cont'd)

- 2.3.4.B Interruptions or delays in transmission, or errors or defects in transmission, or failure to transmit when caused by or as a result of acts of God, fire, war, riots, government authorities or causes beyond the Company's control;
- 2.3.4.C Any unlawful or unauthorized use of the Company's facilities and services;
- 2.3.4.D Libel, slander, infringement of copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data information, or other content transmitted over the Company's facilities;
- 2.3.4.E Infringement of patents arising from combining apparatus and systems of the User with facilities provided by the Company;
- 2.3.4.F Claims arising out of any act or omission of the User in connection with service provided by the Company.
- 2.3.4.G Breach in the privacy or security of communications transmitted over the Company's facilities;
- 2.3.4.H Changes in any of the facilities, operations or procedures of the Company that: (1) render any equipment, facilities or services provided or utilized by the User obsolete; (2) require modification or alteration of such equipment, facilities or services; or (3) otherwise affect use or performance of such equipment, facilities or services except where reasonable notice is required by the Company and is not provided to the Customer.
- 2.3.4.I Defacement of or damage to the Customer's Premises or personal property resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof.
- 2.3.4.J Any wrongful act of a Company employee where such act is not authorized by the Company and is not within the scope of the employee's responsibilities for the Company;

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 **Limitations of Liability** (Cont'd)

2.3.4 (Cont'd)

2.3.4.K Any noncompleted Calls due to network busy conditions; and

2.3.4.L Any Calls not actually attempted to be completed during any period that service is unavailable.

2.3.5 The User shall reimburse the Company for all costs, expenses and attorney's fees incurred by the Company in its defense against claims set forth in Section 2.3.4.

2.3.6 The Company assumes no responsibility for the availability or performance of any facilities under the control of other entities that are used to provide service to the User, even if the Company has acted as the User's agent in arranging for such facilities or services.

2.3.7 Any claim against the Company shall be deemed waived unless presented to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

2.3.8 The Company makes no express representations or warranties regarding the service and disclaims any implied warranties, including, but not limited to, warranties of title or implied warranties of merchantability or fitness for a particular purpose. The Company does not authorize anyone to make a warranty of any kind on its behalf and the User should not rely on any such statement.

2.3.9 Any liability of the Company for loss or damages arising out of mistakes, omissions, interruptions, delays, errors or defects in the service, the transmission of the service, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service shall in no event exceed an amount equivalent to the proportionate fixed monthly charge to the Customer for service, during the period of time in which such mistakes, omissions, interruptions, delays, errors or defects in the service, its transmission or failure or defect in facilities furnished by the Company occurred, unless the Commission orders otherwise.

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders, complying with the regulations specified herein and assuring that Users comply with these regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements of any governmental entity relating to services provided by the Company to the Customer or made available by the Customer to another User. The Customer also is responsible for the payment of charges for all Calls originated at the Customer's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provisioning of the Company's services, the Customer must provide the Company, free of charge, with any necessary equipment space, supporting structure, conduit and electrical power.
- 2.4.4 Upon reasonable notice, the equipment provided by the Company shall be made available to Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.
- 2.4.5 The Customer is responsible for arranging access to its Premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.6 The Customer must pay the Company for replacement or repair of damage to the Company's equipment or facilities caused by the negligence or willful act of the customer or user; improper use of service; or any use of equipment or service provided by others.
- 2.4.7 The Customer must indemnify the Company for the theft of any Company equipment or facilities installed at the Customer's Premises.

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Customer (Cont'd)

2.4.8 The Customer agrees to release, indemnify and hold harmless the Company against any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any service interruption or loss of or damage to any property, whether owned by the Customer or others. The Customer shall reimburse the Company for all costs, expenses and fees (including reasonable attorneys' fees) incurred by the Company in its defense against such actions.

2.5 Allowances for Interruptions in Service

2.5.1 General

2.5.1.A A service is interrupted when it becomes unusable to the User, *e.g.*, the User is unable to transmit or receive communications due to the failure of a component furnished by the Company.

2.5.1.B An interruption period begins when the User reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

2.5.1.C If the User reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service facility or circuit considered by the Company to be impaired.

2.5.2 Application of Credits for Interrupted Services

A credit allowance for a continuous interruption of service for more than twelve (12) hours will be made in an amount which is a pro rata part of the month's charge for local exchange service for the period of days service was inoperative.

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Allowances for Interruptions in Service (Cont'd)

2.5.2 Application of Credits for Interrupted Services (Cont'd)

2.5.2.A In the event the User is affected by such interruption for a period of less than twelve (12) hours, no adjustment will be made. No adjustments will be earned by accumulating non-continuous periods of interruption.

2.5.3 Limitations on Allowances

2.5.3.A No credit allowance will be made for any interruption of service:

2.5.3.A.1 due to the negligence of, or noncompliance with the provisions specified herein by, any person or entity other than the Company, including but not limited to the Customer or other entities or companies connected to the service of the Company;

2.5.3.A.2 due to the failure of power, equipment, systems or services not provided by the Company;

2.5.3.A.3 due to circumstances or causes beyond the control of the Company;

2.5.3.A.4 during any period in which the Company is not given full and free access to the Customer's or Company's facilities and equipment for the purpose of investigating and correcting the interruption;

2.5.3.A.5 during any period in which the User continues to use the service on an impaired basis;

2.5.3.A.6 during any period in which the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

2.5.3.A.7 that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; or

2.5.3.A.8 that was not reported to the Company within thirty (30) days of the date that service was affected.

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Termination of Service

- 2.6.1** A Customer may terminate service, with or without cause, by giving the Company notice in writing. If the Customer has signed a Term Agreement, early termination charges may apply. See Section 2.9.1.
- 2.6.2** The Company may terminate or cancel an application for service without incurring any liability for any of the following reasons:
 - 2.6.2.A** Failure of the Customer to pay a non-disputed delinquent account;
 - 2.6.2.B** Failure of the Customer to make satisfactory arrangements to pay arrearages or meet the requirements of a payment agreement;
 - 2.6.2.C** Failure of the Customer to permit the Company to have reasonable access to its equipment, facilities, service connections or other property;
 - 2.6.2.D** Failure of the Customer to provide the Company with adequate assurances that an unauthorized use or practice will cease;
 - 2.6.2.E** Customer violation of any regulation governing the service herein, or a violation of any law, rule, or regulation of any government authority having jurisdiction over the service;
 - 2.6.2.F** Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction;
 - 2.6.2.G** Customer fraud or material misrepresentation of identity for purpose of obtaining telephone service; or
 - 2.6.2.H** Failure of the Customer to adhere to contractual obligations with the Company.

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 **Termination of Service** (Cont'd)

- 2.6.3** The Company may terminate service *without notice* to the Customer for any of the following occurrences:
- 2.6.3.A** Customer's maintenance or operation of its equipment in such a manner as to adversely affect the Company's equipment or service to others;
 - 2.6.3.B** Customer non-compliance with any provision herein which results in threatening the safety of a person or the integrity of the service delivery system of the Company;
 - 2.6.3.C** The existence of a condition on the Customer's premises determined by the Company to be hazardous;
 - 2.6.3.D** Customer tampering with the Company's equipment or service;
 - 2.6.3.E** Customer's unauthorized or illegal use of the Company's service or equipment.
- 2.6.4** The Customer is responsible for all charges incurred to the Calling Station regardless of which party terminates the service. The Customer shall reimburse the Company for all costs, expenses and fees (including reasonable attorneys' fees) incurred by the Company in collecting such charges.

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.7 Payment of Charges

- 2.7.1 The Customer is responsible for payment of all charges for service furnished to the User.
- 2.7.2 Recurring monthly charges may be invoiced one month in advance. Invoicing cycles are approximately thirty (30) days in length, and payment is due upon receipt. Payment will be considered timely if paid within twenty-one (21) days of the postmark on the bill if mailed, or the date of delivery as shown on the bill if delivered otherwise. After twenty-one (21) days, payment will be considered late.
- 2.7.3 The Company reserves the right to assess late payment charges for Customers whose account(s) carries principal owing from the prior billing period. Any charges not paid in full by the due date indicated on the billing statement may be subject to a late fee of 1.5% per month, provided that no late payment charge will be charged on any disputed bill paid within fourteen (14) days of resolution of the dispute if the complaint was filed before the bill became past due.
- 2.7.4 Customers must notify the Company either verbally or in writing of any disputed charges within thirty (30) days of the billing date, otherwise all charges on the invoice will be deemed accepted. All charges remain due and payable at the due date, although a Customer is not required to pay any disputed charges during the time period in which the Company conducts its investigation into the matter.
- 2.7.5 In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with the complaint procedures set forth herein.
- 2.7.6 If a Customer pays a bill as submitted by the Company, and the billing is later found to be incorrect due to an error either in charging more than the published rate, in measuring the quantity or volume of service provided, or in charging for the incorrect class of service, the Company will refund the overcharge with interest from the date of overpayment at the rate of interest to be paid on deposit, as set by the Commission.

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.8 Contracts

2.8.1 Contracts will be used in special circumstances for Individual Case Basis (“ICB”) service offerings. The terms and conditions for each contract offering are subject to the agreement of both the Customer and Cbeyond. Any specific contract will be made available to similarly situated Customers in substantially similar circumstances. Contracts are available to any similarly situated Customer that places an order within 30 days of their effective date.

2.9 Term Agreements

2.9.1 Cbeyond offers Term Agreements wherein the Customer agrees to retain Cbeyond services for a mutually agreed upon length of time. If a customer terminates service prior to the end of the term agreement, a termination charge will apply. This termination charge is equal to all future monthly and other charges which would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer.

2.10 Deposits

The Company may, in some instances, require deposits from its Customers.

2.11 Contested Charges/Customer Complaints

All bills are presumed accurate, and shall be binding on the Customer unless objection is received by the Company in the timeframe specified in Section 2.7.4. In the event of a dispute concerning an invoice, the customer must pay a sum equal to the amount of the undisputed portion of the bill and notify the Company of the disputed portion.

The Company will resolve any disputes brought to its attention as promptly and effectively as possible.

If a billing dispute between the Customer and the Company for service furnished to the Customer cannot be settled with mutual satisfaction, the Customer may take the following course of action:

2.11.1 First, the Customer may request, and the Company will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.)

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.11.2 Second, if there is still a disagreement about the disputed amount after investigation and review by the Company, the Customer may file an appropriate complaint with the Federal Communications Commission. The address of the Commission is:

Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554
(202) 418-0190
1-888-CALL FCC (toll-free)

2.12 **Taxes**

All federal, state and local sales, use and similar taxes are billed as separate items and are not included in the quoted rates for service.

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

- 3.1.1 The Customer's monthly usage charges for the Company service are based upon the total number of minutes the Customer uses and the service options to which the Customer subscribes. Chargeable time begins at the time the called party answers (*i.e.* when two-way communications is possible), and ends when either party hangs up.
- 3.1.2 No charges apply if a Call is not completed.
- 3.1.3 For billing purposes, all Calls are rounded up to the nearest six second increment. For calling card calls and international long distance calls, the minimum call duration is thirty seconds. International long distance calls to Mexico will be rounded in sixty second increments – rounded up.
- 3.1.4 Where applicable, charges will be rounded up to the nearest penny.
- 3.1.5 Usage begins when the called party picks up the receiver (*i.e.* when two-way communication is possible). A Call is terminated when the calling or called party hangs up. The Company utilizes software answer supervision, which permits up to sixty (60) seconds of ringing before the Call becomes billed usage. Where answer supervision is not available, any Call for which the duration exceeds sixty (60) seconds shall be presumed to have been answered and becomes billed usage.
- 3.1.6 The Company will not knowingly charge for Incomplete Calls. Upon the Customer's request and proper verification, the Company shall promptly adjust or credit the Customer's account for charges or payments for any unanswered call inadvertently billed due to the unavailability of Feature Group D or due to another company's failure to provide answer supervision. Upon the Customer's request and proper verification, the Company also shall promptly adjust or credit the Customer's account for charges or payments for Calls placed to a wrong number.

3.2 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment, or another date mutually agreed-upon by the Customer and the Company. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation, or another date mutually agreed upon by the Customer and the Company.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.3 Domestic Long Distance Service Offerings

The Company offers resold domestic, interstate long distance telecommunications services. The Customer's total monthly use of the Company's service is charged at the applicable rates, in addition to any monthly service charges. None of the service offerings are time-of-day sensitive.

3.3.1 1+ Domestic, Interstate Long Distance Service

The Company's 1+ Domestic, Interstate Long Distance Service ("1+ Domestic") is a long distance message telecommunications service provided between points in the United States. Customers subscribing to this Service may make Calls to any domestic, interstate location at any time of day or night for a flat-rated per minute charge.

3.3.2 Domestic, Interstate Calling Card Services

The Company will provide its Customers with calling cards for the purpose of enabling the Customer to access the Company's long distance services from areas outside of the Customer's location.

3.3.3 Domestic, Interstate Toll Free Services

The Company provides Toll Free Service between points in the U.S. Customers subscribing to this service may receive call from any domestic, interstate location at any time of day or night for a flat-rate per minute charge. There is also a monthly fee for each toll free number.

3.3.4 Domestic, Interstate Operator Assisted Calling

The Company provides its Customers access to Operator Services by dialing 0 or 0+ the number. Customers using this service may place calls with the assistance of an operator to any domestic, interstate location at any time of day or night for a flat-rate per minute charge plus a surcharge. Calls can be billed collect to the call receiver, to a third party, billed to origin or to a calling card.

3.4 International Long Distance Service Offerings

The Company offers resold international long distance telecommunications services. The Customer's total monthly use of the Company's service is charged at the applicable rates, in addition to any monthly service charges. None of the service offerings are time-of-day sensitive. Certain factors limit the availability of 1+ International Service and Service is furnished subject to these factors, including restrictions that may be enforced from time to time by authorities in the foreign country or area from which or to which a Call is routed.

3.4.1 1+ International Long Distance Service

The Company's 1+ International Long Distance Service ("1+ International") is a long distance message telecommunications service provided between points in the United States and any of the international locations identified in Section 4.1. Customers subscribing to this Service may make Calls to any international location identified in Section 4.1 at any time of day or night for a flat-rated per minute charge.

3.4.2 International Calling Card Services

The Company will provide its Customers with calling cards for the purpose of enabling the Customer to access the Company's long distance services from areas outside of the Customer's location.

3.4.3 International Toll Free Services

The Company provides Toll Free Service between points in Canada and the U.S. Customers subscribing to this service may receive call from any location in Canada at any time of day or night for a flat-rate per minute charge. There is also a monthly fee for each toll-free number.

3.4.4 International Operator Assisted Calling

The Company provides its Customers access to Operator Services by dialing 0 or 0+ the number. Customers using this service may place calls with the assistance of an operator to any international location at any time of day or night for a flat-rate per minute charge plus a surcharge. Calls can be billed to origin or to a calling card.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.5 Miscellaneous Service Charges

3.5.1 Order Change

An Order Change is a change in the Customer's service requested subsequent to installation.

3.5.2 Telephone Number Change

A Telephone Number Change is a change in the Customer's telephone number.

3.5.3 Bad Check Charge

If payment for Service is made by a check, draft, or similar instrument (collectively "Check") that is returned to the Company unpaid by a bank or another financial institution for any reason, the Company will bill the Customer a returned check charge. In addition, the Customer may be required to replace the returned Check with a payment in cash or equivalent to cash, such as cashier's check, certified check or money order.

3.5.4 Reconnection

Reconnection charges occur where service to an existing Customer has been discontinued for proper cause, and the Customer desires to resume service with the Company. Where a Customer desires reconnection, the Customer will be charged a fee to cover the cost to the Company of restoring service to the Customer.

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.4 Miscellaneous Charges (Cont'd)

3.5.5 Federal Universal Service Fund Surcharge

The Company participates in the FCC's federal universal service program, which offers universal service support to: (1) telecommunications carriers in rural, insular, and high cost areas, where telecommunications services are often more expensive to provide; (2) low-income consumers, through the Lifeline program (which provides monthly reductions in service charges) and Link Up program (which provides reductions in initial connection charges); and (3) schools, libraries, and rural health care providers.

The federal universal service program is funded by all providers of interstate telecommunications services.

As a result of the Company's costs of participation in this program, the Company has elected to pass through a monthly surcharge to each Customer, at the rate specified in Section 4.4.5.

3.5.6 Telecommunications Relay Service Fund Charge

Through arrangements with other telecommunications carriers, the Company will provide access to Telecommunications Relay Services ("TRS") to allow deaf, hard-of-hearing or speech-impaired persons the ability to communicate by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of an individual who does not have a hearing or speech disability. Such service includes equipment that enables two-way communication between a person who uses telecommunication device or other non-voice terminal device and an individual who does not use such device.

Costs for interstate TRS are paid through the Interstate TRS Fund, a shared-funding mechanism that is funded by contributions from all interstate carriers in the United States, including the Company, and administered by the National Exchange Carrier Association (NECA).

The Company may impose a uniform surcharge to all Customers to recover the costs of its participating in the Interstate TRS Fund.

3.6 Promotional Service Offering Charges

From time to time, the Company may offer services or waive or vary service rates for promotional, market research or other similar business purposes. Varying rates for promotional offerings will not exceed those contained herein for the same services.

SECTION 4 - RATES AND CHARGES

4.1 1+ Domestic, Interstate Long Distance Service

Per minute rates: \$0.06

4.2 Domestic, Interstate Calling Card Service

4.2.1 Inter-state Calling Card Service

Per minute rate: \$0.22
Payphone surcharge: \$0.30
Operator surcharge: \$0.75

4.3 Toll Free, Interstate Long Distance Service

Per minute rates: \$0.06

Monthly Recurring Fee Per Number:

Standard Toll Free Number \$2.00
Toll Free Number with Enhanced Routing Features \$7.00

Toll Free Directory Assistance:

Non-Recurring Fee \$15.00
Monthly Recurring Fee \$15.00

4.4 Domestic, Interstate Operator Assisted Calling

Per minute rate: \$0.25

Per Call Surcharges:

Collect Station-Station \$0.50
Collect Person-Person \$0.50
Third Party \$0.50
Calling Card \$0.50
Bill to Origin \$0.50

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service

Per Minute Charge

COUNTRY	Rate
- A -	
Afghanistan	\$1.75
Albania	\$0.96
Algeria	\$0.61
Andorra	\$0.49
Andorra (Cellular)	\$0.49
Angola	\$1.28
Angola (Cellular)	\$1.28
Anguilla (NPA: 264)	\$0.50
Antarctica - Casey	\$1.47
Antarctica - Scott	\$0.83
Antigua and Barbuda (NPA: 268)	\$0.44
Argentina	\$0.38
Argentina (Cellular)	\$0.48
Armenia	\$0.79
Aruba	\$0.38
Ascension Island	\$1.09
Australia	\$0.15
Australia (Cellular)	\$0.36
Austria	\$0.18
Azerbaijan	\$1.06
Azerbaijan (Cellular)	\$1.06
- B -	
The Bahamas (NPA: 242)	\$0.20
Bahrain	\$0.70
Bahrain (Cellular)	\$0.82
Bangladesh	\$0.98
Bangladesh (Cellular)	\$1.02
Barbados (NPA: 246)	\$0.43
Belarus	\$0.63
Belarus (Cellular)	\$0.78

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

Belgium	\$0.15
Belgium (Cellular)	\$0.39
Belize	\$0.66
Benin	\$0.58
Bermuda (NPA: 441)	\$0.26
Bhutan	\$1.67
Bolivia	\$0.53
Bolivia (Cellular)	\$0.58
Bosnia and Herzegovina	\$0.69
Botswana	\$0.71
Brazil	\$0.30
Brazil (Cellular)	\$0.54
British Virgin Islands (NPA: 284)	\$0.38
Brunei	\$0.73
Brunei (Cellular)	\$0.73
Bulgaria	\$0.54
Bulgaria (Cellular)	\$0.54
Burkina Faso	\$0.82
Burma (Myanmar)	\$1.79
Burundi	\$1.60
Burundi (Cellular)	\$1.60

- C -

Cambodia	\$1.87
Cambodia (Cellular)	\$1.87
Cameroon	\$0.86
Cameroon (Audiotext)	\$8.75
Canary Islands	\$0.30
Cape Verde	\$0.74
Cayman Islands (NPA: 345)	\$0.38
Central African Republic	\$1.68
Chad Republic	\$2.23
Chad Republic (Cellular)	\$2.23
Chile	\$0.28

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

Chile (Special Services)	\$0.43
China	\$0.36
China (Cellular)	\$0.46
Christmas Island	\$0.40
Cocos-Kelling Island	\$0.21
Colombia	\$0.38
Colombia (Baranquilla)	\$0.30
Colombia (Bogota)	\$0.30
Colombia (Cali)	\$0.30
Colombia (Medellin)	\$0.30
Colombia (Cellular)	\$0.40
Congo Republic	\$1.02
Cook Islands	\$1.51
Cook Islands (Cellular)	\$1.51
Costa Rica	\$0.32
Costa Rica (Cellular)	\$0.47
Croatia	\$0.46
Cuba	\$0.57
Cyprus	\$0.48
Cyprus (Cellular)	\$0.48
Czech Republic	\$0.33
Czech Republic (Special Services)	\$0.38

- D -

Denmark	\$0.15
Denmark (Cellular)	\$0.15
Diego Garcia	\$1.34
Djibouti Republic	\$0.88
Djibouti Republic (Cellular)	\$1.42
Dominica (NPA: 767)	\$0.45
Dominican Republic (NPA: 809)	\$0.25
Dominican Republic	\$8.75

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

- E -

Ecuador	\$0.49
Ecuador (Cellular)	\$0.58
Egypt	\$0.60
Egypt (Cellular)	\$0.81
El Salvador	\$0.46
El Salvador (Cellular)	\$0.46
Equatorial Guinea	\$2.04
Eritrea	\$1.08
Estonia	\$0.80
Estonia (Cellular)	\$0.80
Ethiopia	\$0.91
Ethiopia (Cellular)	\$1.20

- F -

Faeroe Islands	\$0.49
Falkland Islands	\$1.30
Fiji	\$0.93
Fiji (Audiotelex)	\$8.75
Finland	\$0.18
Finland (Cellular)	\$0.18
France	\$0.12
France (Cellular)	\$0.56
French Antilles/Martinique	\$0.51
French Guiana	\$0.59
French Polynesia	\$1.05

- G -

Gabon	\$0.95
Gabon (Cellular)	\$0.95
The Gambia	\$0.60
Georgia	\$0.90

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

Georgia (Audiotext)	\$8.75
Germany	\$0.12
Germany (Cellular)	\$0.24
Ghana	\$0.57
Gibraltar	\$0.93
Gilbert Islands	\$1.40
Greece	\$0.19
Greece (Cellular)	\$0.30
Greenland	\$0.56
Greenland (Cellular)	\$0.56
Grenada (NPA: 473)	\$0.48
Guadeloupe	\$0.53
Guam	\$0.10
Guantanamo Bay	\$0.55
Guatemala	\$0.53
Guatemala (Cellular)	\$0.53
Guinea	\$0.71
Guinea-Bissau	\$1.37
Guinea-Bissau (Cellular)	\$1.37
Guyana	\$0.82
Guyana (Audiotext)	\$8.75

- H -

Haiti	\$0.64
Haiti (Cellular)	\$0.74
Honduras	\$0.41
Honduras (Cellular)	\$0.66
Hong Kong	\$0.20
Hong Kong (Cellular)	\$0.66
Hong Kong (Special)	\$0.21
Hungary	\$0.44
Hungary (Cellular)	\$0.44

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

- I -

Iceland	\$0.43
Iceland (Cellular)	\$0.43
India	\$0.57
India (Special Services)	\$1.12
Indonesia	\$0.51
Inmarsat (AOR)	\$7.50
Inmarsat (IOR)	\$7.50
Inmarsat (POR)	\$7.50
Inmarsat (WAT)	\$7.50
Iran	\$1.04
Iraq	\$1.23
Ireland	\$0.12
Ireland (Cellular)	\$0.26
Iridium (6)	\$3.97
Iridium (7)	\$3.97
Israel	\$0.20
Israel (Cellular)	\$0.31
Italy	\$0.12
Italy (Cellular)	\$0.39
Ivory Coast (Cote d'Ivoire)	\$1.07

- J -

Jamaica (NPA: 876)	\$0.53
Jamaica (Cellular)	\$1.75
Japan	\$0.15
Japan (Tokyo)	\$0.15
Japan (Cellular)	\$0.39
Japan (Military)	\$0.21
Jordan	\$0.78
Jordan (Cellular)	\$0.78

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

- K -

Kazakhstan	\$0.42
Kenya	\$0.71
Kiribati	\$1.32
Kiribati (Cellular)	\$1.40
Kuwait	\$0.78
Kuwait (Cellular)	\$0.78
Kyrgyzstan	\$1.11
Kyrgyzstan (Cellular)	\$1.11

- L -

Laos	\$2.20
Latvia	\$0.82
Lebanon	\$0.95
Lebanon (Cellular)	\$1.38
Lesotho	\$0.78
Liberia	\$0.56
Liberia (Cellular)	\$0.61
Libya	\$0.87
Liechtenstein	\$0.20
Liechtenstein (Cellular)	\$0.43
Lithuania	\$1.05
Lithuania (Cellular)	\$1.05
Luxembourg	\$0.21
Luxembourg (Cellular)	\$0.21

- M -

Macao	\$0.67
Macao (Cellular)	\$0.67
Macedonia	\$0.48
Macedonia (Cellular)	\$0.48
Madagascar	\$1.84

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

Madagascar (Special Services)	\$4.13
Malawi	\$0.66
Malaysia	\$0.31
Malaysia (Cellular)	\$0.71
Maldives	\$1.38
Maldives (Cellular)	\$1.38
Mali	\$0.91
Malta	\$0.63
Malta (Cellular)	\$0.63
Marshall Islands	\$0.67
Mauritania	\$0.89
Mauritius	\$1.12
Mayotte Island (Comoros)	\$3.21
Micronesia, Federated States of	\$0.92
Moldova	\$1.22
Moldova (Cellular)	\$1.22
Monaco	\$0.18
Monaco (Cellular)	\$0.18
Mongolia	\$1.54
Montserrat (NPA: 664)	\$0.49
Morocco	\$0.67
Mozambique	\$1.15

- N -

Namibia	\$0.69
Nauru	\$1.17
Nauru (Cellular)	\$1.17
Nepal	\$1.12
Netherlands Antilles	\$0.41
Netherlands Antilles (Cellular)	\$0.44
Netherlands	\$0.15
Netherlands (Cellular)	\$0.45
Nevis (NPA: 869)	\$0.44
New Caledonia	\$1.31

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

New Zealand	\$0.35
New Zealand (Cellular)	\$0.35
Nicaragua	\$0.48
Nicaragua (Cellular)	\$0.56
Niger	\$0.83
Nigeria	\$0.63
Nigeria (Cellular)	\$0.93
Niue Island	\$1.71
Niue Island (Audiotelex)	\$8.75
Norfolk Island	\$1.69
Norfolk Island (Cellular)	\$4.97
North Korea	\$2.70
Norway	\$0.18
Norway (Cellular)	\$0.23

- O -

Oman	\$0.95
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- P -

Pakistan	\$0.88
Pakistan (Cellular)	\$1.18
Palau	\$1.17
Panama	\$0.47
Panama (Cellular)	\$0.50
Papua New Guinea	\$0.90
Papua New Guinea (Cellular)	\$0.90
Paraguay	\$0.52
Paraguay (Cellular)	\$0.62
Peru	\$0.45
Peru (Cellular)	\$0.49
Philippines	\$0.33
Philippines (Manila)	\$0.26
Philippines (Cellular)	\$0.38

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

Poland	\$0.36
Poland (Cellular)	\$0.38
Portugal	\$0.18
Portugal (Cellular)	\$0.26

- Q -

Qatar	\$0.91
Qatar (Cellular)	\$0.91

- R -

Reunion Island	\$0.90
Romania	\$0.71
Romania (Cellular)	\$0.71
Russia	\$0.30
Russia (Cellular)	\$0.39
Rwanda	\$1.22
Rwanda (Cellular)	\$1.22

- S -

Saipan	\$0.10
San Marino	\$0.70
San Marino (Cellular)	\$0.70
Sao Tome and Principe	\$1.37
Saudi Arabia	\$0.77
Saudi Arabia (Cellular)	\$0.86
Senegal	\$1.19
Senegal (Cellular)	\$1.19
Seychelles	\$1.36
Seychelles (Cellular)	\$1.36
Sierra Leone	\$0.83
Sierra Leone (Cellular)	\$0.83
Singapore	\$0.21

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

Singapore (Cellular)	\$0.27
Slovakia (Slovak Republic)	\$0.52
Slovenia	\$0.48
Slovenia (Cellular)	\$0.48
Solomon Islands	\$1.22
Solomon Islands (Cellular)	\$1.22
Somalia	\$1.31
South Africa	\$0.30
South Africa (Cellular)	\$0.48
South Korea	\$0.20
South Korea (Cellular)	\$0.21
Spain	\$0.12
Spain (Cellular)	\$0.37
Sri Lanka	\$0.88
Sri Lanka (Cellular)	\$0.88
Saint Helena	\$1.08
Saint Kitts (NPA: 869)	\$0.44
Saint Lucia (NPA: 758)	\$0.44
Saint Pierre & Miquelon	\$0.51
Saint Vincent - Grenadines (NPA: 784)	\$0.57
Saint Vincent (Cellular)	\$1.75
Sudan	\$1.08
Suriname	\$1.07
Suriname (Cellular)	\$1.07
Swaziland	\$0.68
Sweden	\$0.18
Switzerland	\$0.12
Switzerland (Cellular)	\$0.27
Syria	\$1.04

- T -

Taiwan	\$0.20
Taiwan (Cellular)	\$0.21
Tajikistan	\$1.11

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

Tajikistan (Cellular)	\$1.11
Tanzania	\$0.80
Thailand	\$0.33
Thailand (Cellular)	\$0.46
Togo	\$0.95
Tonga	\$1.41
Tonga (Cellular)	\$1.67
Trinidad and Tobago (NPA: 868)	\$0.50
Trinidad and Tobago (Cellular)	\$1.75
Tunisia	\$0.68
Turkey	\$0.49
Turkey (Cellular)	\$0.51
Turkmenistan	\$1.02
Turks & Caicos Islands (NPA: 649)	\$0.48
Tuvalu	\$1.69
Tuvalu (Cellular)	\$1.69

- U -

Uganda	\$0.70
Ukraine	\$0.60
United Arab Emirates	\$0.56
United Arab Emirates (Cellular)	\$0.56
United Kingdom	\$0.06
United Kingdom (Cellular)	\$0.62
Uruguay	\$0.52
Uzbekistan	\$0.41

- V -

Vanuatu	\$2.14
Vanuatu (Audiotext)	\$8.75
Vatican City	\$0.18
Venezuela	\$0.28
Vietnam	\$0.84
Vietnam (Cellular)	\$1.50

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

- W -

Wallis and Futuna Island	\$2.30
Western Samoa (Samoa)	\$0.89

- Y -

Yemen	\$0.83
Yugoslavia & Serbia	\$0.63
Yugoslavia & Serbia (Cellular)	\$0.67

- Z -

Zaire (Demo. Rep. of the Congo)	\$0.68
Zaire (Cellular)	\$0.73
Zambia	\$0.73
Zanzibar	\$1.93
Zimbabwe	\$0.65
Zimbabwe (Cellular)	\$0.65

30/6 Call Rounding	<u>Cbeyond</u> <u>Rate</u>
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- MEXICO -

Band 1	\$0.16
Band 2	\$0.16
Band 3	\$0.16
Band 4	\$0.22
Band 5	\$0.22
Band 6	\$0.22
Band 7	\$0.22
Band 8	\$0.22

Mexico rounded in 1 minute increments.

SECTION 4 - RATES AND CHARGES (Cont'd)

4.5 1+ International Long Distance Service (Cont'd)

Per Minute Charge

- CANADA -	Area Code	Rate
Manitoba	204	\$0.07
British Columbia	250	\$0.07
Saskatchewan	306	\$0.07
Alberta	403	\$0.07
Ontario	416	\$0.07
Quebec	418	\$0.07
Quebec	450	\$0.07
New Brunswick	506	\$0.07
Quebec	514	\$0.07
Ontario	519	\$0.07
British Columbia	604	\$0.07
Ontario	613	\$0.07
Ontario	705	\$0.07
Newfoundland	709	\$0.07
Alberta	780	\$0.07
Ontario	807	\$0.07
Quebec	819	\$0.07
Yukon/Northwest Territory	867	\$0.20
Nova Scotia/Prince Edward Isl.	902	\$0.07
Ontario	905	\$0.07

30/6 Call Rounding

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service

4.6.1 Per Call Surcharges

	<u>Auto Operator</u>	<u>Live Operator</u>
Domestic Origination	not applicable	\$0.75
Offshore Origination	not applicable	\$0.75
Canada Origination	not applicable	\$0.75
International Origination	\$0.75	\$0.75
Directory Assistance	\$0.85	\$0.85
Cash Guard Feature	\$.01/minute add'l	\$.01/minute add'l

Per Minute Rates				
	Calls to:			
Calls from:	Domestic 48	Offshore (AK, HI, USVI/PR)	Canada	International Locations
Domestic 48	\$.22	\$.35	\$.25	(see below)
Offshore (AK, HI, USVI/PR)	\$.35	\$.70	\$.60	\$.35 + Int'l country specific term rate (see below)
Canada	\$.25	\$.60	\$.50	\$.25+ Int'l country specific term rate (see below)

30/6 Call rounding for all call types.

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

4.6.2 Domestic Origination - International Terminating

<u>Country Name</u>	<u>Rate</u>
Afghanistan	\$1.57
Albania	\$0.42
Algeria	\$0.43
American Samoa	\$0.33
Andorra	\$0.29
Andorra (Cellular)	\$0.43
Angola	\$0.39
Angola (Cellular)	\$0.46
Anguilla (NPA: 264)	\$0.52
Antarctica - Casey	\$0.84
Antarctica - Scott	\$0.84
Antigua/Barbuda (NPA: 268)	\$0.51
Argentina	\$0.40
Argentina (Cellular)	\$0.56
Armenia	\$0.52
Aruba	\$0.53
Ascension Island	\$0.86
Australia	\$0.23
Australia (Cellular)	\$0.46
Austria	\$0.24
Austria (Cellular)	\$0.37
Azerbaijan	\$0.50
Azerbaijan (Cellular)	\$0.64
Bahamas (NPA: 242)	\$0.32
Bahrain	\$0.58
Bahrain (Cellular)	\$0.83
Bangladesh	\$0.83
Bangladesh (Cellular)	\$0.99
Barbados (NPA: 246)	\$0.59
Belarus	\$0.45

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
Belarus (Cellular)	\$0.79
Belgium	\$0.22
Belgium (Cellular)	\$0.48
Belize	\$0.63
Benin	\$0.63
Bermuda (NPA: 441)	\$0.28
Bhutan	\$0.51
Bolivia	\$0.55
Bolivia (Cellular)	\$0.63
Bosnia-Herzegovina	\$0.47
Botswana	\$0.43
Brazil	\$0.38
Brazil (Cellular)	\$0.60
British Virgin Islands (NPA: 284)	\$0.41
Brunei	\$0.46
Brunei (Cellular)	\$0.50
Bulgaria	\$0.47
Bulgaria (Cellular)	\$0.56
Burkina Faso	\$0.76
Burma/Myanmar	\$0.93
Burundi	\$0.59
Burundi (Cellular)	\$0.79
Cambodia	\$0.93
Cambodia (Cellular)	\$0.95
Cameroon	\$1.09
Canada	\$0.25
Canary Island	\$0.24
Cape Verde Islands	\$0.74
Cayman Islands (NPA: 345)	\$0.36
Central African Republic	\$0.69
Chad Republic	\$0.71
Chad Republic (Cellular)	\$1.47
Chile	\$0.27
Chile (Special Services)	\$0.51

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
China Prc	\$0.37
China (Cellular)	\$0.48
Christmas Island	\$0.23
Cocos-Kelling Island	\$0.23
Colombia	\$0.41
Colombia (Cellular)	\$0.49
Congo Republic	\$0.61
Cook Islands	\$1.10
Cook Islands (Cellular)	\$1.10
Costa Rica	\$0.33
Costa Rica (Cellular)	\$0.55
Croatia	\$0.44
Cuba	\$0.88
Cyprus	\$0.38
Cyprus (Cellular)	\$0.39
Czech Republic	\$0.38
Czech Republic (Special Services)	\$0.41
Denmark	\$0.23
Denmark (Cellular)	\$0.29
Diego Garcia	\$0.54
Djibouti Republic	\$0.90
Djibouti Republic (Cellular)	\$1.31
Dominica (NPA: 767)	\$0.63
Dominican Republic (NPA: 809)	\$0.31
Ecuador	\$0.56
Ecuador (Cellular)	\$0.63
Egypt	\$0.77
Egypt (Cellular)	\$0.82
El Salvador	\$0.40
El Salvador (Cellular)	\$0.41
Equatorial Guinea Republic	\$0.79
Eritrea	\$1.08
Estonia	\$0.37
Estonia (Cellular)	\$0.46

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
Ethiopia	\$0.91
Ethiopia (Cellular)	\$1.13
Faeroe Islands	\$0.37
Falkland Islands	\$0.53
Fiji Islands	\$1.16
Finland	\$0.24
Finland (Cellular)	\$0.28
France	\$0.22
France (Cellular)	\$0.62
French Antilles/Martinique	\$0.47
French Guiana	\$0.49
French Polynesia	\$0.51
Gabon Republic	\$0.47
Gabon Republic (Cellular)	\$0.74
Gambia	\$0.62
Georgia	\$0.47
Germany	\$0.22
Germany (Cellular)	\$0.37
Ghana	\$0.51
Ghana (Cellular)	\$0.62
Gibraltar	\$0.30
Gilbert Island	\$1.29
Greece	\$0.35
Greece (Cellular)	\$0.41
Greenland	\$0.50
Greenland (Cellular)	\$0.50
Grenada (NPA: 473)	\$0.73
Guadeloupe	\$0.45
Guam	\$0.25
Guantanamo Bay	\$0.88
Guatemala	\$0.45
Guatemala (Cellular)	\$0.53
Guinea	\$0.48
Guinea Bissau	\$0.63

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
Guinea Bissau (Cellular)	\$1.11
Guyana	\$0.98
Haiti	\$0.71
Haiti (Cellular)	\$0.77
Honduras	\$0.64
Honduras (Cellular)	\$0.70
Hong Kong	\$0.22
Hong Kong (Special Services)	\$0.31
Hungary	\$0.36
Hungary (Cellular)	\$0.41
Iceland	\$0.29
Iceland (Cellular)	\$0.29
India	\$0.90
India (Special Services)	\$1.07
Indonesia	\$0.45
Inmarsat(AOR)	\$5.28
Inmarsat(IOR)	\$6.16
Inmarsat(POR)	\$5.24
Inmarsat(WAT)	\$5.31
Iran	\$0.91
Iraq	\$1.09
Ireland	\$0.22
Ireland (Cellular)	\$0.38
Iridium (6)	\$3.35
Iridium (7)	\$3.35
Israel	\$0.28
Israel (Cellular)	\$0.39
Italy	\$0.24
Italy (Cellular)	\$0.48
Ivory Coast	\$0.84
Jamaica (NPA: 876)	\$0.59
Jamaica (Cellular)*	\$1.57
Japan	\$0.23
Japan - Tokyo	\$0.23

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
Japan (Cellular)	\$0.48
Japan (Military)	\$0.23
Jordan	\$0.74
Jordan (Cellular)	\$0.75
Kazakhstan	\$0.46
Kenya	\$0.76
Kiribati	\$1.29
Kiribati (Cellular)	\$1.29
Kuwait	\$0.53
Kuwait (Cellular)	\$0.65
Kyrgyzstan	\$0.54
Kyrgyzstan (Cellular)	\$0.55
Laos	\$0.95
Latvia	\$0.50
Latvia (Cellular)	\$0.61
Lebanon	\$0.61
Lebanon (Cellular)	\$1.27
Lesotho	\$0.52
Liberia	\$0.57
Liberia (Cellular)	\$0.66
Libya	\$0.52
Liechtenstein	\$0.26
Liechtenstein (Cellular)	\$0.51
Lithuania	\$0.49
Lithuania (Cellular)	\$0.60
Luxembourg	\$0.27
Luxembourg (Cellular)	\$0.31
Macao	\$0.40
Macao (Cellular)	\$0.40
Macedonia	\$0.52
Macedonia (Cellular)	\$0.53
Madagascar	\$1.55
Madagascar (Special Services)	\$3.47
Malawi	\$0.42

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
Malaysia	\$0.29
Malaysia (Cellular)	\$0.74
Maldives, Republic of	\$0.88
Maldives (Cellular)	\$0.95
Mali Republic	\$0.72
Malta Republic	\$0.34
Malta Republic (Cellular)	\$0.42
Marshall Islands	\$0.73
Mauritania	\$0.41
Mauritius	\$0.91
Mayotte Island (Comoros)	\$0.49
Mexico	\$0.35
Micronesia	\$0.90
Moldava	\$0.47
Moldava (Cellular)	\$0.49
Monaco	\$0.29
Monaco (Cellular)	\$0.29
Mongolia	\$0.94
Montserrat (NPA: 664)	\$0.79
Morocco	\$0.59
Morocco (Cellular)	\$0.72
Mozambique	\$0.54
Namibia	\$0.42
Nauru	\$0.76
Nauru (Cellular)	\$0.76
Nepal	\$0.99
Netherlands Antilles	\$0.43
Netherlands Antilles (Cellular)	\$0.52
Netherlands	\$0.22
Netherlands (Cellular)	\$0.53
Nevis (NPA: 869)	\$0.50
New Caledonia	\$0.80
New Zealand	\$0.23
New Zealand (Cellular)	\$0.35

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
Nicaragua	\$0.59
Nicaragua (Cellular)	\$0.62
Niger Republic	\$0.68
Nigeria	\$0.90
Nigeria (Cellular)	\$0.92
Niue Island	\$1.92
Norfolk Island	\$0.84
Norfolk Island (Cellular)	\$4.14
North Korea	\$2.93
Norway	\$0.23
Norway (Cellular)	\$0.35
Oman	\$0.64
Pakistan	\$0.88
Pakistan (Cellular)	\$1.12
Palau Republic	\$0.45
Panama	\$0.53
Panama (Cellular)	\$0.57
Papua New Guinea	\$0.46
Papua New Guinea (Cellular)	\$0.46
Paraguay	\$0.59
Paraguay (Cellular)	\$0.66
Peru	\$0.47
Peru (Cellular)	\$0.56
Philippines	\$0.37
Philippines - Manila	\$0.38
Philippines (Cellular)	\$0.47
Poland	\$0.37
Poland (Cellular)	\$0.41
Portugal	\$0.31
Portugal (Cellular)	\$0.38
Qatar	\$0.63
Qatar (Cellular)	\$0.68
Reunion Island	\$0.46
Romania	\$0.49

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
Romania (Cellular)	\$0.50
Russia	\$0.40
Russia (Cellular)	\$0.48
Rwanda	\$0.69
Rwanda (Cellular)	\$0.69
Saipan	\$0.23
San Marino	\$0.27
San Marino (Cellular)	\$0.74
Sao Tome	\$1.35
Saudi Arabia	\$0.79
Saudi Arabia (Cellular)	\$0.86
Senegal	\$0.86
Senegal (Cellular)	\$0.86
Seychelles Island	\$0.84
Seychelles Island (Cellular)	\$0.84
Sierra Leone	\$0.83
Sierra Leone (Cellular)	\$0.83
Singapore	\$0.26
Singapore (Cellular)	\$0.39
Slovakia	\$0.44
Slovenia	\$0.41
Slovenia (Cellular)	\$0.41
Solomon Islands	\$0.86
Solomon Islands (Cellular)	\$0.91
Somalia	\$0.75
South Africa	\$0.48
South Africa (Cellular)	\$0.56
South Korea	\$0.25
South Korea (Cellular)	\$0.31
Spain	\$0.24
Spain (Cellular)	\$0.47
Sri Lanka	\$0.66
Sri Lanka (Cellular)	\$0.68
St. Helena	\$0.82

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
St. Kitts (NPA: 869)	\$0.50
St. Lucia (NPA: 758)	\$0.51
St. Pierre & Miquelon	\$0.31
St. Vincent-Grenadines (NPA: 784)	\$0.59
St. Vincent (Cellular)*	\$1.57
Sudan	\$0.61
Suriname	\$0.83
Suriname (Cellular)	\$0.83
Swaziland	\$0.33
Sweden	\$0.22
Sweden (Cellular)	\$0.32
Switzerland	\$0.23
Switzerland (Cellular)	\$0.39
Syria	\$0.83
Taiwan	\$0.28
Taiwan (Cellular)	\$0.29
Tajikistan	\$0.51
Tajikistan (Cellular)	\$1.01
Tanzania	\$0.87
Thailand	\$0.50
Thailand (Cellular)	\$0.54
Togo Republic	\$0.93
Tonga Islands	\$0.99
Tonga Islands (Cellular)	\$1.51
Trinidad & Tobago (NPA: 868)	\$0.64
Trinidad & Tobago (Cellular)*	\$1.57
Tunisia	\$0.52
Turkey	\$0.43
Turkey (Cellular)	\$0.58
Turkmenistan	\$0.53
Turks & Caicos Islands (NPA: 649)	\$0.57
Tuvalu	\$0.61
Tuvalu (Cellular)	\$0.72
Uganda	\$0.52

SECTION 4 - RATES AND CHARGES (Cont'd)

4.6 International Calling Card Service (Cont'd)

<u>Country Name</u>	<u>Rate</u>
Ukraine	\$0.39
United Arab Emirates	\$0.50
United Arab Emirates (Cellular)	\$0.55
United Kingdom	\$0.21
United Kingdom (Cellular)	\$0.67
Uruguay	\$0.45
Uzbekistan	\$0.49
Vanuatu Republic	\$0.95
Vatican City	\$0.26
Venezuela	\$0.46
Venezuela (Cellular)	\$0.50
Vietnam	\$1.12
Vietnam (Cellular)	\$1.37
Wallis & Futuna Island	\$1.35
Western Samoa	\$0.76
Yemen, Republic of	\$0.99
Yugoslavia & Serbia	\$0.47
Yugoslavia & Serbia (Cellular)	\$0.71
Zaire	\$0.70
Zaire (Cellular)	\$0.76
Zambia	\$0.54
Zanzibar	\$1.72
Zimbabwe	\$0.44
Zimbabwe (Cellular)	\$0.46

Billing increment: 30 second initial/6 second increments for all countries

SECTION 4 - RATES AND CHARGES (Cont'd)

4.7 Calling Card – International Origination

Originating From:	Terminating to:			
	<u>Domestic 48</u>	<u>Offshore</u>	<u>Canada</u>	<u>Int'l</u>
Australia includes Christmas Island & Tasmania	\$1.67	\$2.02	\$1.92	\$2.92
Austria	\$0.97	\$1.32	\$1.22	\$2.22
Azores	\$1.81	\$2.16	\$2.06	\$3.06
Bahamas	\$1.39	\$1.74	\$1.64	\$2.64
Balearic Islands same RPM as Spain	\$1.53	\$1.88	\$1.78	\$2.78
Barbados	\$1.93	\$2.28	\$2.18	\$3.18
Belgium	\$1.67	\$2.02	\$1.92	\$2.92
Bermuda	\$1.64	\$1.99	\$1.89	\$2.89
Brazil	\$1.95	\$2.30	\$2.20	\$3.20
Canary Islands	\$1.53	\$1.88	\$1.78	\$2.78
Chatham Islands same RPM as New Zealand	\$2.37	\$2.72	\$2.62	\$3.62
Chile	\$2.09	\$2.44	\$2.34	\$3.34
China	\$2.37	\$2.72	\$2.62	\$3.62
Christmas Island same RPM as Australia	\$1.67	\$2.02	\$1.92	\$2.92
Colombia	\$2.09	\$2.44	\$2.34	\$3.34
Costa Rica	\$1.95	\$2.30	\$2.20	\$3.20
Cueta (city in Morocco) same RPM as Spain	\$1.53	\$1.88	\$1.78	\$2.78
Cyprus	\$2.23	\$2.58	\$2.48	\$3.48
Denmark includes Faeroe Islands & Greenland	\$1.39	\$1.74	\$1.64	\$2.64
Dominican Republic	\$1.53	\$1.88	\$1.78	\$2.78
Faeroe Islands	\$1.39	\$1.74	\$1.64	\$2.64
Fiji Islands	\$2.77	\$3.12	\$3.02	\$4.02
Finland	\$1.81	\$2.16	\$2.06	\$3.06
France includes Monaco	\$1.39	\$1.74	\$1.64	\$2.64
Germany	\$1.39	\$1.74	\$1.64	\$2.64
Greece	\$2.00	\$2.35	\$2.25	\$3.25
Greenland	\$1.39	\$1.74	\$1.64	\$2.64
Guam	\$1.67	\$2.02	\$1.92	\$2.92
Hong Kong	\$2.09	\$2.44	\$2.34	\$3.34
Hungary	\$1.67	\$2.02	\$1.92	\$2.92
Iceland	\$1.33	\$1.68	\$1.58	\$2.58
Indonesia	\$2.37	\$2.72	\$2.62	\$3.62

SECTION 4 - RATES AND CHARGES (Cont'd)

4.7 Calling Card – International Origination (Cont'd)

Originating From:	Terminating to:				
		<u>Domestic 48</u>	<u>Offshore</u>	<u>Canada</u>	<u>Int'l</u>
	Ireland	\$1.39	\$1.74	\$1.64	\$2.64
	Israel	\$2.23	\$2.58	\$2.48	\$3.48
	Italy includes San Marino & Vatican City	\$1.39	\$1.74	\$1.64	\$2.64
	Japan	\$1.95	\$2.30	\$2.20	\$3.20
	Korea (South)	\$2.23	\$2.58	\$2.48	\$3.48
	Lichtenstein	\$1.53	\$1.88	\$1.78	\$2.78
	Luxembourg	\$1.67	\$2.02	\$1.92	\$2.92
	Madeira	\$1.81	\$2.16	\$2.06	\$3.06
	Malaysia	\$2.23	\$2.58	\$2.48	\$3.48
	Marshall Islands	\$2.52	\$2.87	\$2.77	\$3.77
	Melilla (city in Morocco) same RPM as Spain	\$1.53	\$1.88	\$1.78	\$2.78
	Mexico	\$2.23	\$2.58	\$2.48	\$3.48
	Monaco	\$1.39	\$1.74	\$1.64	\$2.64
	Netherlands	\$1.39	\$1.74	\$1.64	\$2.64
	Netherlands Antilles	\$1.67	\$2.02	\$1.92	\$2.92
	New Zealand	\$2.37	\$2.72	\$2.62	\$3.62
	includes Chatham Islands				
	Nicaragua	\$2.58	\$2.93	\$2.83	\$3.83
	Norway	\$1.39	\$1.74	\$1.64	\$2.64
	includes Svalbard				
	Panama	\$1.90	\$2.25	\$2.15	\$3.15
	Philippines	\$2.09	\$2.44	\$2.34	\$3.34
	Poland	\$1.81	\$2.16	\$2.06	\$3.06
	Portugal	\$1.81	\$2.16	\$2.06	\$3.06
	includes Azores & Madeira				
	Saipan	\$0.81	\$1.16	\$1.06	\$2.06
	St. Kitts/Nevis	\$1.89	\$2.24	\$2.14	\$3.14
	St. Vincent	\$1.92	\$2.27	\$2.17	\$3.17
	San Marino	\$1.39	\$1.74	\$1.64	\$2.64
	same RPM as Italy				
	Singapore	\$2.09	\$2.44	\$2.34	\$3.34
	South Africa	\$2.37	\$2.72	\$2.62	\$3.62
	Spain includes Balearic Is, Canary Is, Cueta & Melilla	\$1.53	\$1.88	\$1.78	\$2.78

SECTION 4 - RATES AND CHARGES (Cont'd)

4.7 Calling Card – International Origination (Cont'd)

Originating From:	Terminating to:			
	<u>Domestic 48</u>	<u>Offshore</u>	<u>Canada</u>	<u>Int'l</u>
Svalbard same RPM as Norway	\$1.39	\$1.74	\$1.64	\$2.64
Sweden	\$1.53	\$1.88	\$1.78	\$2.78
Switzerland includes Lichtenstein	\$1.53	\$1.88	\$1.78	\$2.78
Taiwan	\$1.95	\$2.30	\$2.20	\$3.20
Tasmania	\$1.67	\$2.02	\$1.92	\$2.92
Thailand	\$2.37	\$2.72	\$2.62	\$3.62
Trinidad & Tobago	\$1.95	\$2.30	\$2.20	\$3.20
Turkey	\$2.09	\$2.44	\$2.34	\$3.34
United Kingdom	\$1.39	\$1.74	\$1.64	\$2.64
Uruguay	\$2.09	\$2.44	\$2.34	\$3.34
Vatican City	\$1.39	\$1.74	\$1.64	\$2.64
Venezuela	\$1.81	\$2.16	\$2.06	\$3.06

SECTION 4 - RATES AND CHARGES (Cont'd)

4.8 International Toll Free

Per minute rate:

Canada: \$0.25

Monthly Recurring Fee Per Number:

Standard Toll Free Number \$2.00

Toll Free Number with Enhanced Routing Features \$7.00

Toll Free Directory Assistance:

Non-Recurring Fee \$15.00

Monthly Recurring Fee \$15.00

4.9 International Operator Assisted Calling

Per Call Surcharges:

Collect Station-Station \$.50

Collect Person-Person \$.50

Third Party \$.50

Calling Card \$.50

Bill to Origin \$.50

Per minute rates:

Afghanistan	\$	2.62
Albania	\$	1.44
Algeria	\$	0.91
Andorra	\$	0.74
Angola	\$	1.92
Anguilla (NPA: 264)	\$	0.76
Antarctica - Casey	\$	2.21
Antarctica - Scott	\$	1.24
Antigua and Barbuda (NPA: 268)	\$	0.66
Argentina	\$	0.56
Armenia	\$	1.18
Aruba	\$	0.57
Ascension Island	\$	1.64
Australia	\$	0.31

Austria	\$	0.27
Azerbaijan	\$	1.60

- B -

The Bahamas (NPA: 242)	\$	0.37
Bahrain	\$	1.05
Bangladesh	\$	1.47
Barbados (NPA: 246)	\$	0.64
Belarus	\$	0.94
Belgium	\$	0.23
Belize	\$	0.98
Benin	\$	0.87
Bermuda (NPA: 441)	\$	0.42
Bhutan	\$	2.51
Bolivia	\$	0.80
Bosnia and Herzegovina	\$	1.04
Botswana	\$	1.07
Brazil	\$	0.46
British Virgin Islands (NPA: 284)	\$	0.57
Brunei	\$	1.10
Bulgaria	\$	0.81
Burkina Faso	\$	1.23
Burma (Myanmar)	\$	2.68
Burundi	\$	2.39

- C -

Cambodia	\$	2.81
Cameroon	\$	1.30
Canada	\$	1.05
Canary Islands	\$	0.13
Cape Verde	\$	1.11
Cayman Islands (NPA: 345)	\$	0.57
Central African Republic	\$	2.52
Chad Republic	\$	3.35
Chile	\$	0.42
China	\$	0.68
Christmas Island	\$	0.60
Cocos-Kelling Island	\$	0.12
Colombia	\$	0.56
Congo Republic	\$	1.52
Cook Islands	\$	2.27

Costa Rica	\$	0.49
Croatia	\$	0.68
Cuba	\$	0.86
Cyprus	\$	0.73
Czech Republic	\$	0.56

- D -

Denmark	\$	1.70
Diego Garcia	\$	2.01
Djibouti Republic	\$	1.33
Djibouti Republic (Cellular)	\$	2.13
Dominica (NPA: 767)	\$	0.67
Dominican Republic (NPA: 809)	\$	0.49

- E -

Ecuador	\$	0.74
Egypt	\$	0.90
El Salvador	\$	0.68
Equatorial Guinea	\$	3.06
Eritrea	\$	1.62
Estonia	\$	1.20
Ethiopia	\$	1.37

- F -

Faeroe Islands	\$	0.74
Falkland Islands	\$	1.95
Fiji	\$	1.40
Finland	\$	0.27
France	\$	0.23
French Antilles/Martinique	\$	0.77
French Guiana	\$	0.88
French Polynesia	\$	1.57

- G -

Gabon	\$	1.43
The Gambia	\$	0.90
Georgia	\$	1.35
Germany	\$	0.23
Ghana	\$	0.86

Gibraltar	\$	1.40
Gilbert Islands	\$	2.10
Greece	\$	0.30
Greenland	\$	0.84
Grenada (NPA: 473)	\$	0.72
Guadeloupe	\$	0.80
Guam	\$	0.14
Guantanamo Bay	\$	0.83
Guatemala	\$	0.80
Guinea	\$	1.07
Guinea-Bissau	\$	2.05
Guyana	\$	1.23

- H -

Haiti	\$	0.95
Honduras	\$	0.61
Hong Kong	\$	0.31
Hungary	\$	0.66

- I -

Iceland	\$	0.64
India	\$	0.89
Indonesia	\$	0.77
Inmarsat (AOR)	\$	11.25
Inmarsat (IOR)	\$	11.25
Inmarsat (POR)	\$	11.25
Inmarsat (WAT)	\$	11.25
Iran	\$	1.55
Iraq	\$	1.84
Ireland	\$	0.23
Israel	\$	0.47
Italy	\$	0.23
Ivory Coast (Cote d'Ivoire)	\$	1.61
Japan	\$	0.31
Jordan	\$	1.17

- K -

Kazakhstan	\$	0.63
Kenya	\$	1.07
Kiribati	\$	1.98

Kuwait	\$	1.17
Kyrgyzstan	\$	1.67

- L -

Laos	\$	3.31
Latvia	\$	1.23
Lebanon	\$	1.43
Lesotho	\$	1.17
Liberia	\$	0.84
Libya	\$	1.31
Liechtenstein	\$	0.30
Lithuania	\$	1.57
Luxembourg	\$	0.31

- M -

Macao	\$	1.00
Macedonia	\$	0.73
Madagascar	\$	2.76
Malawi	\$	0.98
Malaysia	\$	0.50
Maldives	\$	2.07
Mali	\$	1.37
Malta	\$	0.94
Marshall Islands	\$	1.00
Mauritania	\$	1.34
Mauritius	\$	1.68
Mayotte Island (Comoros)	\$	4.82
Mexico	\$	0.40
Micronesia, Federated States of	\$	1.37
Moldova	\$	1.82
Monaco	\$	0.27
Mongolia	\$	2.31
Montserrat (NPA: 664)	\$	0.74
Morocco	\$	1.01
Mozambique	\$	1.72

- N -

Namibia	\$	1.04
Nauru	\$	1.75
Nepal	\$	1.68

Netherlands Antilles	\$	0.61
Netherlands	\$	0.23
Nevis (NPA: 869)	\$	0.66
New Caledonia	\$	1.97
New Zealand	\$	0.53
Nicaragua	\$	0.71
Niger	\$	1.24
Nigeria	\$	0.94
Niue Island	\$	2.57
Norfolk Island	\$	2.54
North Korea	\$	4.05
Norway	\$	0.27

- O -

Oman	\$	1.43
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- P -

Pakistan	\$	1.33
Palau	\$	1.75
Panama	\$	0.70
Papua New Guinea	\$	1.35
Paraguay	\$	0.78
Peru	\$	0.67
Philippines	\$	0.49
Poland	\$	0.54
Portugal	\$	0.27

- Q -

Qatar	\$	1.37
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- R -

Reunion Island	\$	1.35
Romania	\$	1.07
Russia	\$	0.44
Rwanda	\$	1.82

- S -

Saipan	\$	0.15
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San Marino	\$	1.05
Sao Tome and Principe	\$	2.05
Saudi Arabia	\$	1.15
Senegal	\$	1.78
Seychelles	\$	2.04
Sierra Leone	\$	1.24
Singapore	\$	0.31
Slovakia (Slovak Republic)	\$	0.78
Slovenia	\$	0.73
Solomon Islands	\$	1.82
Somalia	\$	1.97
South Africa	\$	0.46
South Korea	\$	0.31
Spain	\$	0.23
Sri Lanka	\$	1.33
Saint Helena	\$	1.62
Saint Kitts (NPA: 869)	\$	0.66
Saint Lucia (NPA: 758)	\$	0.66
Saint Pierre & Miquelon	\$	0.77
Saint Vincent - Grenadines (NPA: 784)	\$	0.86
Sudan	\$	1.62
Suriname	\$	1.61
Swaziland	\$	1.03
Sweden	\$	0.27
Switzerland	\$	0.23
Syria	\$	1.55

- T -

Taiwan	\$	0.31
Tajikistan	\$	1.67
Tanzania	\$	1.20
Thailand	\$	0.49
Togo	\$	1.43
Tonga	\$	2.11
Trinidad and Tobago (NPA: 868)	\$	0.76
Tunisia	\$	1.03
Turkey	\$	0.74
Turkmenistan	\$	1.52
Turks & Caicos Islands (NPA: 649)	\$	0.73
Tuvalu	\$	2.54

- U -

Uganda	\$	1.05
Ukraine	\$	0.90
United Arab Emirates	\$	0.84
United Kingdom	\$	0.11
Uruguay	\$	0.78
Uzbekistan	\$	0.61

- V -

Vanuatu	\$	3.21
Vatican City	\$	0.27
Venezuela	\$	0.42
Vietnam	\$	1.26

- W -

Wallis and Futuna Island	\$	3.45
Western Samoa (Samoa)	\$	1.34

- Y -

Yemen	\$	1.24
Yugoslavia & Serbia	\$	0.94

- Z -

Zaire (Demo. Rep. of the Congo)	\$	1.03
Zambia	\$	1.10
Zanzibar	\$	2.89
Zimbabwe	\$	0.97

4.10 Miscellaneous Service Charges

4.10.1 Order Change

Per change: \$50.00

4.10.2 Telephone Number Change

Per change: \$50.00

4.10.3 Bad Check Charge

Per returned check: \$25.00

4.10.4 Reconnection

Per reconnection: \$50.00

4.10.5 Federal Universal Service Surcharge

Per month: 6.8941% of total domestic and international long distance bill