



# VOICE CONFIGURATION

## DIGITAL INTERFACE (PRI) (G)

**This form needs to be completed by the customer or customer's vendor and signed by the Customer. Completion of this form is required for Service Activation. Please Fax completed form to Cbeyond at 678-424-2770.**

### Customer Profile

COMPANY NAME	VENDOR NAME
WHERE IS THE PHONE EQUIPMENT LOCATED?	VENDOR CONTACT NAME
PLEASE NOTE SPECIFIC LOCATION FOR EXTENDED CIRCUIT DEMARC.	VENDOR CONTACT SIGNATURE

### IMPORTANT INFORMATION ABOUT 911 FOR PRI CUSTOMERS

Cbeyond gives 911 providers only one set of location information (address) for each account.  
Cbeyond does not provide different 911 location information for individual extension numbers.  
Cbeyond does not currently support customers who maintain their own 911 location information with Emergency Service Providers.

BY SIGNING BELOW, I UNDERSTAND THE 911 INFORMATION THAT WILL BE PROVIDED FOR MY BUSINESS.

CUSTOMER CONTACT NAME	CUSTOMER CONTACT SIGNATURE
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### Standard Configuration

**Cbeyond provides the following standard configuration for a PRI interface:**

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| <ul style="list-style-type: none"> <li>o 1 Combo (2-way) Trunk Group</li> <li>o NI - 2 Switch Type *</li> </ul> | <ul style="list-style-type: none"> <li>o ESF framing: B8ZS coding</li> <li>o Four digits pulsed</li> </ul> | <ul style="list-style-type: none"> <li>o Glare and Clocking: Cbeyond network is Master</li> <li>o Trunk Selection: Ascending on Inbound;<br/>Descending on Outbound</li> </ul> |
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Cbeyond will configure your voice services according to the Standard configuration.

It is your or your phone vendor's responsibility to ensure the phone equipment is set to accept this configuration.

\* Cbeyond supports NI-2 ; 5ESS and DMS-100 are not supported. Phone vendor may need to change the switch type to NI-2.

Note: Cbeyond's PRI service requires certain configuration settings, which can vary by PBX manufacturer. Phone vendor should review the latest configuration information available on: <http://www.cbeyond.net/html/curprodinfo.shtml>.

### PRI Trunk Group Information

ELEMENT	SELECTION	NOTES
How many trunk lines are required? (enter #) <span style="float: right;">→</span>		<ul style="list-style-type: none"> <li>o Min 9 lines for BeyondVoice I; 15 for BeyondVoice II</li> <li>o If Customer has requested a fractional PRI, phone vendor must be familiar with configuring this service in the phone system prior to the Service Activation.</li> </ul>
What Telephone Number should be the Trunk Group Number? (Enter phone number) <span style="float: right;">→</span>		<ul style="list-style-type: none"> <li>o All calls will be sorted under this number on the invoice</li> </ul>

### Cbeyond's PRI service does NOT support:

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| <ul style="list-style-type: none"> <li>o Caller ID with Name - Number only supported</li> </ul> | <ul style="list-style-type: none"> <li>o Account Codes</li> </ul> | <ul style="list-style-type: none"> <li>o Features, such as Call Forwarding, etc (including Call Forward for Voice Mail)</li> </ul> | <ul style="list-style-type: none"> <li>o DID Level Billing</li> </ul> |
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### Important Notes:

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| <ul style="list-style-type: none"> <li>o No testing environment is provided</li> <li>o Phone numbers are ported on the Service Activation date (install), after Cbeyond's equipment is installed. Rescheduling Phone number porting may result in an additional charge.</li> <li>o If customer has ordered less than 23 channels, phone vendor must disable any unused channels within phone system</li> <li>o Channel banks are not supported</li> </ul> | <ul style="list-style-type: none"> <li>o The Activation event requires approx 2 - 4 hours</li> <li>o The Activation event may take more time if phone vendor does not provide information requested in the "Customer Phone Equipment" section below.</li> <li>o Phone vendor must provide a T-1 Crossover cable to connect customer's phone system to the digital interface on Cbeyond's equipment.</li> </ul> |
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### Customer Phone Equipment

System Manufacturer (Brand Name):	System Model # :	Software Version:
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#### Additional Comments:


Note: All trunk groups will receive 900/976 Blocking, Collect/3<sup>rd</sup> Party Blocking, and Caller ID w/Number.

Note: Cbeyond does not offer access to dial-around numbers, such as 10-10-xxx.