

Design Firm: High-Speed Uploads and Advanced Technology Help Business Run at Peak Efficiency

Cool Blue Interactive, before Cbeyond

- ADSL service provided by a traditional phone company provided adequate download speed, but uploading was too slow.



Bo Simmons

No More Upload Frustration

"Our upload speed has increased dramatically, which allows us to do our work much more efficiently," says Bo. "We build Web sites for clients, so we frequently need to move data files onto the Web. We also use the Internet to send designs, photos and content back and forth to our customers. Therefore, a reliable Internet connection is extremely important for our business."

Cbeyond Delivers

"With Cbeyond, we have a T1 line plus local and long-distance and we are actually saving \$100 to \$200 a month!" Bo raves.

Most Valuable Features

Cbeyond Online

Bo uses Cbeyond Online to get the details of his invoices, find the answers to questions, and get information about his services. "It's a great resource," he says.

Customer Service

"Cbeyond is low-cost and highly reliable - as reliable as the big guys."

Hunt Groups at No Extra Charge

"Cbeyond's service includes hunt groups, which we use a

lot," says Bo, "and it is nice to not have to pay for them."

Static IP Addresses Cure a Firewall Headache

When Cool Blue is working on a client's Web site, designers often need to bypass the firewalls on the client side. In the past, this required a lot of time and effort and the creation of a VPN (virtual private network) for every client, Bo says. With Cbeyond, Cool Blue has a static IP address, making it easier for clients to set up their firewalls to allow Cool Blue - and only Cool Blue - to get through.