

## Home Automation Interior Design: A Service Good Enough to Share

### Digital Interiors, before Cbeyond

- Local and long-distance telephone service provided by traditional phone company at premium rates
- Seeking high-speed Internet access



### George Ide

#### So Reliable, We Connect All of Our Locations to Cbeyond

Digital Interiors provides high-tech electronics for people's homes. When they discovered Cbeyond, the company not only got service for their corporate office, but also chose Cbeyond to deliver T1 Internet access to two other company locations. "It works beautifully."

#### Cbeyond Delivers

"Your customer service has been very good," George says. "When we have had questions, you have communicated with us promptly. You take care of your customers."

### Most Valuable Features

#### More Services for Less Money

"The package you are providing us is about the same price as we were paying for local and long-distance service alone," says George. "The decision was so easy."

#### Customer Service

"Cbeyond provides good and reliable service.... There is no question this service is better than any service out there."

#### Proactive Customer Care

Digital Interiors is constantly online and concerned about viruses. "Two or three of our computers had the 'Sobig' virus," George recalls. "Cbeyond's technical team called us and let us know - and we were able to shut down, reboot and stop the virus. You took care of it all. I consider that to be an excellent service quality."